

WHO CAN WE HELP?

The project provides support to people living in Wales.

ABOUT RIVERSIDE ADVICE

Riverside Advice delivers Specialist Advice services for

- Welfare Benefits,
- Housing
- Energy Efficiency
- Debt

Our services are
Free
Confidential
Independent
Impartial.

Specialist Quality Mark
Member of Advice UK

CONTACT US

Our phone lines are open;-
Monday–Thursday
10am–1pm and 2pm–4pm
Friday
10am–1pm

Riverside Advice
41a Lower Cathedral Road
Riverside
Cardiff
CF11 6LW

Tel: 029 2034 1577
Fax: 029 2039 7775
E-mail all.info@riverside-advice.co.uk

Registered Charity No. 1100551
Company Registration No.
4723825

RIVERSIDE ADVICE

Welfare Rights Advice in Wales



Holistic Welfare Rights service;-

- Income Maximisation and Financial and Budgeting Advice Including Debt and Welfare Benefits Advice
- Applications Write-off gas and electric arrears and for Energy Efficient White Goods
- DRO and Bankruptcy fees and service
- Providing Energy Efficient Advice and goods



OUR BGET SERVICES

Riverside Advice in Cardiff and our Project works to combat fuel poverty throughout Wales

Holistic service :-

- One-to-one advice, mainly face to face or by telephone
- Income Maximisation and Welfare Benefits Advice
- Financial, Budgeting, and Debt Advice
- Providing DRO and Bankruptcy fees
- Applications to write-off arrears with your fuel provider
- Energy Efficiency Advice
- Providing small Energy Efficient goods

PAYMENT OF BANKRUPTCY AND DRO FEES

APPLICATIONS FOR

GRANTS

The project can apply to Trusts including the British Gas Energy Trust for charitable grants to help clear Fuel arrears and give them a fresh start to deal with future energy bills.

We support clients through the application process and offer one-to-one assistance.

Grant Applications can help you with:-

- Essential household items white goods / appliances
- Debts for domestic energy bills at your current property
- Debts for domestic energy bills at a previous property

PROVIDING ENERGY EFFICIENT MEASURES AND ADVICE TO LOWER YOUR BILLS

We advise on ways to increase income, reduce debt, save energy, reduce fuel bills, and stay warm and well at an affordable cost.

- **Advice and assistance is available for customers of all Energy Providers not just British Gas**
- **Advice to be given face to face in Cardiff or by telephone across all of Wales on 02920341577**