

## MAKING CONTACT

For further information or to book an appointment call:

029 2034 1577

### Reception

41a Lower Cathedral Road  
Riverside  
Cardiff  
CF11 6LW

Charity No 1100551  
Company No 4723825

Monday

10am - 1pm / 2pm - 4pm

Tuesday

10am - 1pm / 2pm - 4pm

Wednesday

10am - 1pm / 2pm - 4pm

Thursday

10am - 1pm / 2pm - 4pm

Friday

Reception Closed

## ABOUT

We are funded by:



Bwrdd Iechyd Prifysgol  
Caerdydd a'r Fro  
Cardiff and Vale  
University Health Board



Riverside Advice has the Specialist Quality Mark for Welfare Benefits, Debt and Housing.

Member of Advice UK

## RIVERSIDE ADVICE

Quality  
Welfare Rights  
Advice service

WELFARE  
BENEFITS  
UPPER  
TRIBUNALS

Our service is:  
CONFIDENTIAL  
FREE  
IMPARTIAL  
INDEPENDENT

People will be treated with dignity and respect regardless of race, nationality, gender,

## SERVICE OFFERED

We provide specialist welfare rights advice service including ;-

Appeals for Welfare Benefits to the Upper Tribunals

- If you have been turned down at a Welfare Benefit Tribunal we may be able to assist in Appealing to Upper Tribunal

Our project specialise in delivering services to support vulnerable people ;-

The Welfare Benefit Upper Tribunal service is for :

- People experiencing mental health difficulties
- Those with Physical Illnesses and disabilities
- Those who receive assistance from a support worker or organisation
- Carers, or the Cared for

## GETTING THE HELP YOU NEED

We provide our services by;-

- Appointments
- Hospital Visits
- Home visits for the Housebound

To see if you are eligible for our Upper Tribunal service you can ring us or call into reception to see if you are eligible to make an appointment with an Advice Worker.